

Board Agenda Items (8/25/2008)>> *this month*

- ▢ 1 HR benefits module annual maintenance \$ 27K

Operational Issues>> *what is working, not working, people, staffing*

- ▢ 1 Updated org chart shows 29 open positions
- 2 Last year for the CTR (Campus Tech Rep) program - Principals have been told
- 3 CCTV infrastructure responsibility moved from Police Department to Technology Services (along with an FTE/position)
- 4 Web Master position still open. Recruiting a few campus web masters to help with other campus pages.
- 5 Susana is back

Service Issues>> *who is waiting on what and how we are responding*

- 1 Ticket count creeping up. Now at 200+. Most are login related.

Projects Recently Completed>> *status*

- 1 SASI New Year Rollover completed without incident
- 2 Internet Bandwidth upgrade from 30MB to 40MB (July 1)
- 3 Active Directory upgrade completed
- 4 Exchange upgrade completed
- 5 Exchange SmartPhone/PDA support in place
- 6 TREx training and implementation done
- 7 PEIMS submission in July
- 8 Pre-K data quality plan for 2008-09 implemented
- 9 Teacher Laptops - 253
- 10 Administrator Laptops -13
- 11 COWS Reimaged - 11
- 12 Labs reimaged - 14 (25 computers per room - avg.)
- 13 Hard Drives removed - 492
- 14 Computers reimaged, renamed, rejoined to OU, added printers - 315
- 15 GX 110s removed - 357
- 16 CATE machines reimaged with Office 2007, vision, printers - 528
- 17 Warehouse - managing computers removed during laptop distribution
- 18 VoIP Survey & Inventory (Tax Office, Science Center, Nottingham, Guthrie, ITV)
- 19 Frostwood inventory of campus
- 20 Reconnected 5 schools - reconnected all computers on each campus after construction
- 21 Century 21 inventory - Valley Oaks, NHS, Wood view, Westwood and Housman, Ridgecrest, Edgewood, Spring Woods Middle
- 22 Landrum Library & Labs - 120 computers
- 23 Wake on LAN - Spring Woods High, Tax Center, Panda Path, Guthrie, Frostwood
- 24 Provided support and configuration for Blackberries, iPhones, Palm based PDAs, Window based PDAs
- 25 Curriculum Writers Workshop
- 26 Administrators Workshop
- 27 New Teacher Institute and Orientation
- 28 Convocation
- 29 Prepared 242 computers for online testing

30 Supported testing sites during testing

Projects underway

>> *status - where we are, when we expect the project to complete, how we are performing vs. plan*

- 1 Elementary Grade book
- 2 Online Registration - We are a "development partner". It is taking longer than expected. Will pilot in a couple of schools this fall.
- 3 MUNIS Financials - Project is on schedule. Change Management presentation to Leadership Team on Oct 28.
- 4 Angel Learning/Eduphoria implementation underway
- 5 Exchange support for SmartPhones/PDAs - rollout planning underway
- 6 WebNetworks (secure web access to files/folders) - Target finish in September
- 7 Server consolidation and virtualization - Major progress being made
- 8 Altiris (Software deployment, Help Desk) - Testing underway
- 9 Revising training manuals for Discipline/Enrollment/Attendance/Dropout-Leaver/LEP

Projects about to start

>> *what's on the horizon - are we ready to start? is anything getting in the way?*

- 1 Internet Bandwidth upgrade from 40MB to 100MB end of August
- 2 RFP for new Student Information System (SASI replacement)

Strategic Initiatives

>> *what are we doing to make both technology services and district get cheaper/faster/better?*

- 1 Moving internet website to AT&T permanently - no need to "switch" during hurricanes
- 2 Met with Weslin Corporation (Conroc bunker) - "Disaster Prevention" instead of "Disaster Recovery"
- 3 Crisis Management Plan - Board Workshop presentation in January
- 4 FCC License - Sell or Lease - We have a proposal

Bond Projects

>> *status report*

- 1 7/16/08 Bond Projects Status Report
- 2 ActivBoard summer rollouts - a month behind
- 3 Wireless Network implementation - Sep/Oct target finish
- 4 VoIP (new phone system) for Guthrie, Tax Office, Nottingham Elementary, Admin - Sep/Oct target - may slide Admin building implementation. We're the bottleneck; not the vendor.
- 5 VoIP Phase III (remaining non-E-Rate) and Phase IV (E-Rate campuses) went out last week
- 6 Transition Campus - Technology infrastructure planning

Next Month's Board Agenda

>> *next month*

- 1 PC, printer, etc. break/fix, replacements (DELL, Prime, etc.) \$ 500K
- 2 Network equipment break/fix, replacements (Micro Integration, etc.) \$ 200K
- 3 Phone system break-fix \$ 100K
- 4 CommVault maintenance \$ 60K
- 5 Copier Maintenance
- 6 Server Consulting - Broadleaf \$ 25K